Cameron Slide

A motivated and hardworking individual with more than four years of customer service experience, known for thriving in both group-oriented and independent work. Strong expertise in prioritizing multiple tasks while providing quality technical writing assistance. Seeks out opportunities to learn new skills.

Work History

5/2022 - Current

Help Desk Technician

University System Of New Hampshire, Durham, NH

- Assists customers with issues encountered while using hardware or software, providing actionable tips to resolve problems
- Installs, modifies, and repairs software and hardware to resolve technical issues
- Provides end-user troubleshooting and desktop support in an enterprise-level IT environment

4/2020 -Current

Portrait Photographer

Cameron Slide Photography, New Hampshire

- Built photography website and portfolio from scratch using online software
- Operates all advertising, content creation, networking, and promotion of creative content
- Specializes in digital portrait and family photography, capturing important memories and moments for clients

Education

8/2021-Current

Bachelor of Arts: English: Text, Business Writing and Digital Studies

University of New Hampshire - Durham, NH

- Minoring in Business Administration
- Dean's List with Highest Honors Spring 2022

8/2020 **-** 8/2021

Non-Degree Seeking

Manchester Community College - Manchester, New Hampshire

 Nominated and inducted into Student Senate as a Member-At-Large, volunteering in group-operated projects during exam periods

9/2014 **–** 6/2018

High School Diploma

Merrimack High School - Merrimack, NH

Contact

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Phone

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LinkedIn

https://www.linkedin.com/in/cameronslide

Technical Skills

Customer Service

Logging support tickets

Microsoft Office proficiency

Operating systems

Photography

Proofreading

Technical writing

Troubleshooting

Verbal and written communication